



**WHO Symposium on the future of digital health systems in the
European Region
Copenhagen, Denmark
6-8 February 2019**

**1 February 2019
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PROVISIONAL SESSION BRIEF

Theme: Legislation, governance and leadership for digital health

**Session title: Digital health transforming health services delivery in
pursuing UHC**

Thursday, 7 February, 10:15–11:15 (60 mins)

Rationale

Across the WHO European Region, innovative digital solutions have supported health systems to provide population health intelligence to monitor population health outcomes, adopt new models of people-centred care, allowing multidisciplinary primary care teams to coordinate and collaborate on patients' needs through information exchange and critical decision support, improve clinical practice and individualize treatment plans, improve quality, increase accessibility to specialized services in remote and rural areas, and empower patients to engaging in managing their own conditions.

In this session, we will address the following policy questions:

1. How technology can be used to organize health services in a more people-centred manner?
2. There is no UHC without PHC - is it possible to use technology for strengthening primary health care and give access to more people?
3. How can technology allow countries to leapfrog to tackle the changing nature of demand due to noncommunicable diseases?

Following a short key note presentation country cases will illustrate innovative digital solutions put in place in Europe to address the above questions. We will explore the possible solutions to overcome challenges in practice along with discussing policy options to use digitalization to pursue universal health.

Resources

[European Framework for Action on Integrated Health Services Delivery \(EFFA IHSD\)](#)

[Jakab M, Farrington J, Borgermans L, Mantingh F, editors \(2018\). Health Systems Respond to Noncommunicable Diseases: Time for Ambition. Copenhagen: WHO Regional Office for Europe"](#)

[Public Health Panorama, Vol 4, Issue 4, December 2018: Primary health care: time to accelerate](#)

Session introduction		
Timing	10:15–10:20 (5 mins)	
Moderator	Juan Tello Head of Office WHO Centre for Primary Health Care, Almaty	Melitta Jakab Senior Health Economist WHO Barcelona Office for HSS
	JT Introduces the scope and focus of the session. MJ Introduces the keynote or panel of country delegates.	
Keynote presentation		
Timing	10:20–10:30 (10 mins)	
Presenter	Toni Dedeu Director of Programmes International Foundation for Integrated Care (IFIC)	
	Most promising directions in digitalization to transform service delivery Keynote presentation	
Audience poll		
Timing	10:30–10:35 (5 mins)	
Audience poll	MJ What in your view are the most useful applications of digital solutions in health o transform service delivery and achieve better outcomes? (Choose 3/8): <ul style="list-style-type: none">a. Population health intelligence monitoring health outcomes.b. Exchange of clinical data between providers.c. Improving patient’s involvement in clinical decisions.d. Supporting health professional to improve clinical practice.e. Personalization of treatments.f. Improving quality of care.g. Granting access to specialized services in remote areas.h. Patients to manage their own condition.	
Panel reflections and country experiences		
Timing	10:35–11:10 (30 mins)	
Panel	Ketevan Goginashvili, TBC Head of health Policy Division Ministry of Internally displaced persons from occupied territories, Labour, Health and Social Affairs, Georgia	
	Hrvoje Belani Head of Analysis, Informatization and Business Process Improvement Ministry of Health, Croatia	
	Sukhorukova, Oksana, TBC Director General, Directorate of Medical Services Ministry of Health, Ukraine	
	Discussion involving audience input	
Closing		
Timing	11:10–11:15 (5 mins)	
Moderator	Melitta Jakab and Juan Tello	